

Wallace Community College Selma ADA Support Services Survey

The ADA Support Services department at Wallace Community College Selma is conducting a survey to further gain information regarding services we provide our students. Our goal is to provide quality, accessible programs and services and ensuring that all student with disabilities have equal access to realize their full potential. With your feedback, we will have a better understanding of what areas need improvements and how we can better assist our students. Please take a few minutes and complete the following questions about ADA Support Services.

Completion of this survey indicates voluntary consent to participate. Participant identification information will be confidential and destroyed after report is complete. Data from surveys will be compiled into a yearly report.

Student Status Incoming (new student) 1st year 2nd year 3rd year or more

Educational Goal Complete course and not pursue a degree or certificate

- Complete a certificate program
- Complete an Associate's (A.A. or A.S.) degree
- Plan to transfer to a 4-year college or university

How many times in the school year have you had contact with ADA Support Services?

- 0 times 1-2 times 3-4 times 5 or more times

Which of the following reasons did you come to ADA Support Services Office during the school year?

- Intake interview (to request services)
- Update your accommodation plan
- Discuss your current classes and/or problem with classes
- Discuss future course schedule
- Training on assistive technology device or program
- Referred by instructor or other college personnel
- Other

If other, please

Explain:

Which of the following services have you used in connection with ADA Support Services during the 2018-2019 school year?

- Classroom Accommodations (Tape recorder/calculator/Extended time, etc.)
- Testing Accommodations (Extended time/Calculator/Private Room, etc.)
- Assistive Technology Device or Program
- Interpreter/Captioner
- Alternative format for text (PDF/MP3, Audio Books, etc.)
- Other

How would you rate the effectiveness of accommodations provided to you?

- Excellent
- Good
- Fair
- Poor
- No opinion

How would you rate the availability of necessary technology for your needs?

- Excellent
- Good
- Fair
- Poor
- No opinion

How would you rate the staff's knowledge of disabilities, accommodations, technology, and other related issues?

- Excellent
- Good
- Fair
- Poor
- No opinion

How would you rate the staff's sensitivity and responsiveness to you and your needs?

- Excellent
- Good
- Fair
- Poor
- No opinion

How would you rate the staff's confidentiality level regarding your personal information?

- Excellent
- Good
- Fair
- Poor
- No opinion

How would you rate the staff's availability to meet your needs?

- Excellent
- Good
- Fair
- Poor
- No opinion

If you came to the ADA Support Services office, how would you rate the office's physical space?

- Excellent
- Good
- Fair
- Poor
- No opinion

If you came to the ADA Support Services office, how would you rate the office's physical accessibility?

- Excellent
- Good
- Fair
- Poor
- No opinion

Would you attend a seminar or workshop regarding disabilities and/or accommodations?

- Yes
- No
- No opinion

Topics that interest you for seminar/training:

Suggestions for improvement:

Additional comments or concerns: